

## Refund and Return policy

You, as a Customer / Buyer, understand that upon initiating a Transaction you are entering into a legally binding and enforceable contract with the Provider to purchase the products and /or services from the Provider using the Payment Facility, and You shall pay the Transaction Price through Your Issuing Bank to the Provider using Payment Facility or through the e-wallet options like Google Pay, PhonePe and / or Paytm.

- You, as a Customer / Buyer, shall electronically notify Payment Facility using the appropriate website features immediately upon Delivery or non Delivery within the time period as provided in Policies. Non notification by You of Delivery or non Delivery within the time period specified in the Policies shall be construed as a deemed Delivery in respect of that Transaction.
- You, as a Buyer, understand that the Payment Facility may not be available in full or in part for certain category of products and/or services and/or Transactions as mentioned in the Policies and hence, you may not be entitled to a refund in respect of the Transactions for those products and /or services
- Refund shall be made in Indian Rupees (INR) only and shall be equivalent to the Transaction Price (Listed price deducted by any Discount or Cash back) received in Indian Rupees.
- For electronics payments, refund shall be made through payment facility using NEFT / RTGS, any other online banking / electronic funds transfer system approved by Reserve Bank India (RBI) or through the e-wallet options like Google Pay, PhonePe and / or Paytm.
- Refund shall be conditional and shall be with recourse available to CA Test Series CS Test Series in case of any misuse by Buyer.

Refund shall be subject to Buyer complying with Policies. No refund is allowed on the purchase of products, Also, you can contact via mail on [admin@cstestseries.com](mailto:admin@cstestseries.com) or mobile number – 7777882033 within 24 hours of purchase, mentioning details with reasons for refund & will be initiated after the proper examine by the management. • No refund is allowed on the availing the services after the purchase of products and / or Services, Also, for applying refund you must have to contact via mail on [admin@cstestseries.com](mailto:admin@cstestseries.com) or mobile number – 7777882033 within 24 hours of purchase, mentioning details with reasons for refund & will be initiated after the proper examine by the management.

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